HBCTS1 01/18

A claim form for Housing Benefit and Council Tax Support

Please provide all requested information within one month

For office use only Date of initial contact Local authority office	If you are just claiming Sec Adult Rebate, only fill in P 3, 14, 15, 16 and 17 of this and please tick this box	arts 1, a council tena	nt? a housin	er-occupier? g association or ndlord tenant?	Are you (tick as appropriate) self employed? a full time student? receiving Universal Credit?
date stamp	Part 1 About	you and your	partner		Circuit.
Initials	Do you have a partner wh We use partner to mean a person you are married are married to them, or a civil partner or a perso	d to or a person you live on you live with as if you	with as if you Yes	If you have a part questions about t	ner, you must answer all the hem, as well as yourself.
		You		Your partner	
Date of issue	Surname or family name				
Local authority office	Other names				
date stamp	Any other names you have used				
	Title (Mr, Mrs, Ms, other)				
Initials	Address, including room number if you have one Do not tell us your partner's address if it is				
Date received	the same as yours.		Postcode		Postcode
Local authority office date stamp	What date did you start living at this address?	1 1		1 1	
Initials	National Insurance (NI) number You can find this on payslips or the tax office. We cannot claim if we do not have your We need to see proof of this	normally decide your NI number.	If you do not have an NI number, or cannot find it, tick this box.	u. Soo Albo albodulista da	If your partner does not have an NI number, or cannot find it, tick this box.

	You	Your partner
Date of birth	dd mm yyyy	/ / dd mm yyyyy
Your daytime phone number	Code Number	Code Number
What is this number? Please tick	Home Work Mobile Textphone	Home Work Mobile Textphone
Your mobile number (if not already given above)	Code Number	Code Number
If you have an email address that we could use to contact you please enter it in this box. This will be used for the purpose of contacting you in regards to all aspects of your award. Have you or your partner claimed Housing Benefit or Council Tax Support before?	No Please tell us about it below.	No Yes Please tell us about it below.
When did you last claim?	/ /	/ /
Which council did you claim from?		
What name did you use for the claim?		
What address did you claim for?		Destroide
	Postcode	Postcode
If you have moved from this address, have you told the council you claimed from?	No If no, please inform them Yes	No If no, please inform them Yes
If you or your partner have moved home in the last 12 months, tell us your last address		
if it is different from above.		
	Postcode	Postcode
Tell us whether you were the homeowner, a private tenant, a council tenant or a lodger		
at this address.		

	You	Your partner		
Have you or your partner come to live in England, Northern Ireland, the Channel Islands or the Isle of Man in the last two years?				
	No Yes	No Yes Yes		
What is your nationality?				
If your nationality is not British, on what	1 1	1 1		
date did you last enter and apply to stay in the Common Travel Area? (CTA)	Do you or your partner have a Worker Authorisati	on Scheme document?		
The CTA is England, Northern Ireland, Scotland,	No Yes	No Yes		
Wales, The Republic of Ireland, The Channel Islands and The Isle of Man	We will need to see this if you have ticked Yes	We will need to see this if you have ticked Yes		
Are you or your partner in hospital at the moment?	No Yes Please tell us about it below.	No Yes Please tell us about it below.		
When did you go in?	/ /	/ /		
When will you come out, if you know this?	/ /	1 1		
Do you or your partner get Disability Living Allow				
	No Yes How much?	No Yes How much?		
Do you or your partner get Attendance Allowand				
	No Yes	No Yes		
Does anyone get Carer's Allowance for looking a				
	No Yes	No Yes		
Have you or your partner been told that you are entitled to Carer's Allowance, even if you do not receive it, because you are getting				
another benefit instead?	No Yes	No Yes		
Do you or your partner require overnight care from	n someone that does not normally live in your hous	se?		
	No Yes	No Yes		

If you are not on Pension Credit, we need to see proof of Disability Living Allowance, Personal Independence Payments, Attendance Allowance and Carer's Allowance.

	You	Your partner
Do you or your partner pay towards the upkeep of a student?	No Yes How much do you pay and how often?	No Yes How much do they pay and how often?
	£ every	£ every
Are you or your partner a student? By student we mean anyone who is attending a course of study at an educational establishment, including student nurses.	No Yes Tell us if this is full or part time. Full time Part time Length of course?	No Yes Tell us if this is full or part time. Full time Part time Length of course?
	Length of course:	Length of course:
	What year are you in?	What year are you in?
How much of your income is taken into account when working out your grant?	£ a year	f a year
Please tick if you or your partner are:		
an apprentice		
on youth training		
• in legal custody		
severely mentally impaired		
registered blind		
 long-term sick or disabled 		
• bailed to an address other than your home		
	22 and has previously been the subject of a care or piect to a supervision requirement by a children's he	
If yes, which Local Authority administered the co	are order?	
Do you or your partner have a vehicle from a Mobility scheme?	No Yes	No Yes
Have you spent 3 months in a homelessness hoste Public Protection Arrangement?	or hostel specialising in rehabilitation/resettlemen No Yes	t or are managed under a Multi Agency No Yes

 We need to know about any che under 16, aged 16 or 17 and registered aged 16, 17, 18 or 19 and in e GCE A-level, SCE Higher level 	for work or youth trainireducation doing a course	ng, or		
	all the information	re than four children, use a separ tion we ask for on this page and s ing a separate sheet of paper, tic	send it with the form.	
	First child	Second child	Third child	Fourth child
Last name				
Other names				
Date of birth	1 /	/ /	1 1	1 1
What is the child's sex?				
The child's relationship to you				
The child's relationship to				
your partner Usual address, if different				
from yours				
			_	_
Child Benefit number				
Who gets the Child Benefit for them?				
We need to see proof of this. Are you or your partner expecting a baby? Please give your expected				

due date

	First child	Second child	Third child	Fourth child
Is the child registered blind? We need to see proof of this	No Yes	No Yes	No Yes	No Yes
Has the child ceased to be registered blind in the last 28 weeks?	No We need to see proof of this.	No We need to see proof of this.	No We need to see proof of this.	No We need to see proof of this.
Does the child get Disability Living Allowance or Personal Independence Payments? We need to see Care proof of this	No Yes How much?			
Mobility	£	£	f	f
Do you or your partner pay any childminding costs for this child to a registered childminder, a nursery or an after-school club?	Yes Please tell us about it below.			
Tell us the name and registration number of the minder.				
How much do you pay a week? Please let us know if there is any difference between term time and school holiday child care costs	f a week We need to see proof of this.	f a week We need to see proof of this.	f a week We need to see proof of this.	f a week We need to see proof of this.
Is the registered child minder related to the child that they are caring for?	No Yes	No Yes	No Yes	No Yes
If you have ticked Yes to the child minder being related to your child, is this child cared for in your own home?	No Yes	No Yes	No Yes	No Yes

Now tell us about all the people who usually live Do not tell us about people who just share a hall, bath If you want to tell us about more than three people, u	nroom or toilet with you.	If you are sending a separate sho	eet of paper, tick this box.
Do any adults usually live with you and your partner? By adults we mean people aged 16 and over who nobody gets Child Benefit for.	No Go to Part 4. Yes Fill in this section. First person	Second person	Third person
Last name			
Other names			
Date of birth	1 1	1 1	1 1
National Insurance Number			
Their relationship to you or your partner Some examples are aunt, brother, daughter, father, grandson, grandmother, stepdaughter, joint tenant, joint owner, subtenant, lodger, boarder or friend.			
Do they get Income Support, income-based Jobseeker's Allowance, income-related Employment and Support Allowance, Universal Credit or Pension Credit (Guarantee or Savings Credit or Both)?	No Yes	No Yes	No Yes
Do they get Disability Living Allowance,	No	No	No
Personal Independence Payments or Attendance Allowance?	Yes How much?	Yes How much?	Yes How much?
	f a week	f a week	f a week
Are they registered blind?	No Yes	No Yes	No L Yes
Are they a full-time student, a student nurse, a care worker, an	No Yes Tell us which.	No Yes Tell us which.	No Yes Tell us which.
apprentice or on youth training?			
	We w	ill need to see proof of their inco	ome

	First person	Second person	Third person
Do they pay rent for board and lodgings to you or your partner?	No Tell us about it below.	No Tell us about it below.	No Tell us about it below.
How much?	f a week	f a week	f a week
Does this include money for food?	No How much?	No How much?	No Yes How much?
Does this include money for heating?	No Yes How much?	No Yes How much?	No Yes How much?
Are they severely mentally impaired?	No Yes	No Yes	No Yes
Are they in legal custody at the moment?	No Ves When are they expected to come out?	No Ves When are they expected to come out?	No Ves When are they expected to come out?
Are they in hospital at the moment?	No Yes Tell us about it below.	No Yes Tell us about it below.	No Yes Tell us about it below.
When did they go in?	1 1	1 1	1 1
When are they due to come out (if you know)?	/ /	1 1	1 1
Do they normally work for 16 hours or more a week?	No Tell us their earnings before any deductions.	No Tell us their earnings before any deductions.	No Tell us their earnings before any deductions.
	We need to see proof of their earnings.	We need to see proof of their earnings.	We need to see proof of their earnings.

ive with you	continu
-: .	
First person	
No	
Ves Tell us about	t it below

Second person Third person Yes Tell us about it below. Yes Tell us about it below.

Make sure you tell us about all other income they have. This includes any benefits, pensions, Tax Credits, Pension Credits or allowances you have not told us about on this form and annual interest from savings and investments. 1 Where does this income come from?

Do they have any other income at all?

How much is it before deductions?

2 Where does this income come from? How much is it before deductions?

3 Where does this income come from? How much is it before deductions?

Are any of the people you have told us about married to each other, civil partners, or living together as if they are married or civil partners. We call these

people partners.

Does any other person not listed on this form use your address as a 'care-of' address, or as an address to receive their mail or correspondence only?

If so, please give their name(s) and actual address(es) in the box to the right

We need to see proof of their income.

We need to see proof of their income.

is the partner of

We need to see proof of their income.

No Yes Tell us their names below.

is the partner of

Part 4 About Income Support, income-based Jobseeker's Allowance, income-related Employment and Support Allowance and Pension Credit

page 10

Are you or your partner getting or waiting to hear about a claim for Income Support, income-based Jobseeker's Allowance, incomerelated Employment and Support Allowance or Pension Credit?

Are you or your partner actually getting Income Support, income-based Jobseeker's Allowance, income-related Employment and Support Allowance or Pension Credit at the moment?

If you have answered yes to both of the questions above, please go straight to part 10 - About where you live.
Otherwise answer the question below and then continue to the next page.

If you or your partner are still waiting to hear about a claim for Income Support, incomebased Jobseeker's Allowance, income-related Employment and Support Allowance or Pension Credit, when did you claim?

No	Go to	o <mark>Part</mark>	5 .
Yes			

You			
No V	Vhen did you	start get	tting it?
	/	1	

Your p	Your partner					
No						
Yes	When did the	ey start (getting it?			
	/	1				

No	No _	
Yes When did you claim?	Yes When did they claim?	
/ /	1 1	
Which benefit are you getting or waiting to hear about?	Which benefit are they getting or waiting to hear about?	
Income Support	Income Support	
income-based Jobseeker's Allowance	income-based Jobseeker's Allowance	
income-related Employment and Support Allowance	Income-related Employment and Support Allowance	
Pension Credit	Pension Credit	

If you are in receipt of, or awaiting a decision on, Income Support, income-based Jobseeker's Allowance, income-related Employment and Support Allowance or Pension Credit, the relevant agency will provide us with the information that we need to process your claim.

Are you or your partner self-employed?	No Go to Part 6. Yes Answer the questions on this page. You must send us your trading accounts for the last financial year. We are able to provide a self-employed earning declaration for people who are unable to provide accounts. If you have only recently set up business and do not have a full year's accounts, we will need to see some other evidence of your income. We will write to you about this.			
	You	Your partner		
What kind of work do you do?				
When did the business start?	/ /	/ /		
What is the business address?				
	Postcode	Postcode		
Do you have any business partners? If you have more than one business partner, please give details on a separate sheet of paper.	No Yes Tell us their name and address.	No Yes Tell us their name and address.		
If you are sending a separate sheet of paper. of paper, please tick this box	Postcode	Postcode		
	Postcode	Postcode		
How many hours a week do you usually work?				
Do you get a Business Start-up Allowance?	Yes How much and how often?	No Yes How much and how often?		
	£ every	£ every		
Do you pay into a private pension scheme? We need to see proof of this.	No Yes How much and how often?	No Yes How much and how often?		
	f every	£ every		

We must see evidence of your earnings before we can decide how much benefit you can get. Read the checklist at **Part 15** to see what you can use as evidence.

Do you or your partner work for an employer?	No Go to Part 7. Yes Answer the questions on this page. If you or your partner work for more than one employer, tell us about all the employers on a separate sheet of paper and send it with this form. If you are sending a separate sheet of paper, tick this box.			
	You	Your partner		
What kind of work do you do?				
What is your employer's name and address?	Postcode	Postcode		
When did you start this job?	1 1	1 1		
What is your payroll, employee or staff number?				
Are you employed for a limited period?	No Yes When will you finish?	No Yes When will they finish?		
How often do you get paid?	Every	Every		
How much do you get paid before tax and National Insurance are taken off?	f	f		
How are you paid, for example, in cash, by cheque or straight into a bank or building society account?				
When was your last pay rise?	1 1	1 1		
When will your next pay rise be?	/ /	1 1		

How	many	hours	а	week	do	vou	usually	work?
11044	illally	Hours	ч	AACCK	uu	you	usuany	WOIK:

Are you getting Statutory Sick Pay (SSP), Statutory Paternity Pay (SPP), Adoption Pay or Statutory Maternity Pay (SMP) from your employer at the moment?

Are you getting any other sick pay or maternity pay from your employer at the moment?

Do you pay into a private or company pension scheme?

We need to see proof of this if deductions are **not** made directly from your wages.

Do you receive any tips or bonuses?

You	Your partner
No 📗	No 📗
Yes	Yes
No 📗	No
Yes	Yes
No	No
Yes How much and how often?	Yes How much and how often?
f every	£ every
No	No
Yes How much and how often?	Yes How much and how often?
f every	£ every

We must see evidence of any earnings before we can decide how much benefit you can get. Read the checklist at **Part 15** to see what you can use as evidence.

No Go to Part 8.

Do you or you	ır partner	do	any	other
work at all?				

This could be voluntary or any other work, even if it is not paid work.

What other work do you do?

What is the name and address of the person you do this work for?

When did you start this work?

How many hours a week do you usually work?

Do you get paid?

If you only get expenses or tips, still tick **Yes** and give details.

How much do you get before any deductions?

How often are you paid?

Yes Answer the questions on this page.	
You	Your partner
Postcode	Postcode
No Yes Tell us about it below.	No Yes Tell us about it below.
f	f
Every	Every

We must see evidence of any earnings before we can decide how much benefit you can get. Read the checklist at **Part 15** to see what you can use as evidence.

every

Are you or your partner getting any benefits or waiting to hear about benefits (other than Income	No Go to Part 9. Yes Tell us about the benefits on this page. Te	ell us the full
Support, income-based Jobseekers Allowance, income-related Employment and Support Allowance or Pension Credit) that you have claimed?	rate of the benefits before any deduction	
Read the list of benefits below and tell us about Adoption Allowance Adoption Pay Armed Forces and Reserve Forces Compension Scheme Bereavement Benefits Carer's Allowance Child Benefit Child Tax Credit Compensation Scheme	 t any you or your partner are getting now or have clai Contribution-based Employment and Support Allowance Contribution-based Jobseeker's Allowance Fostering Allowance Guardian's Allowance Incapacity Benefit Industrial Death Benefit Industrial Injuries Disablement Benefit Maternity Allowance Pension Credit (including Savings Credit) 	 Reduced Earnings Allowance Return to Work Credit Severe Disablement Allowance State Retirement Pension Statutory Maternity Pay Statutory Paternity Pay Statutory Sick Pay Universal Credit War Disablement Benefit War Pension or War Widow's Pension Widow's or Widower's Benefit
If you are getting or have claimed any benefit t us about it on a separate sheet of paper and se	•	a separate sheet of paper, tick this box.
	You	Your partner
The name of the benefit or pension		
Waiting to hear		
Getting now	How much, how often and by what method?	How much, how often and by what method?
	£ every by	f every by
The name of the benefit or pension		
Waiting to hear		
Getting now	How much, how often and by what method?	How much, how often and by what method?
	£ every by	f every by
The name of the benefit or pension		
Waiting to hear		
Getting now	How much, how often and by what method?	How much, how often and by what method?

every

Other money 3

Do you or your partner have any money coming in (or expect to have some money coming in) that you have not already told us about on this form?

This includes occupational pensions, work pensions and private pensions, maintenance or child support for you or your partner, money from a trust fund, training allowances, a student grant or loan, any cash payments, and any money you get from people living in your house as boarders, lodgers or subtenants.

No Go to Part 10.

Yes Answer the questions on this page.

You do not need to tell us about payments from the Independent Living Fund, the Eileen Trust, MacFarlane Trust or the Skipton Fund.

Other money 2

What is the money for?				
Who gets it?				
How much do they get?	f	f	f	
How often?	Every	Every	Every	
How is this paid?				
When did they start getting this income?	/ /	1 1	1 1	
When is the income likely to go up?	/ /	/ /	/ /	

Other money 1

	Other money 1	Other money 2	Other money 3
Does anyone owe money to you or your partner?	No Yes Tell us about it below.	No Yes Tell us about it below.	No Yes Tell us about it below.
What for?			
How much?	f	f	f
Who is it owed to?			
Are you or your partner expecting to get any money in the next 12 months? For example, a redundancy payment or a payment instead of notice or holiday.	No Yes Tell us about it below.	No Yes Tell us about it below.	No Yes Tell us about it below.
What for?			
How much?	£	£	f
		noney coming in before we can dec	and the second

At the front In the middle At the back At the left

At the right

Does your home have central heating?	No L
	Yes
Does your home have a garden?	No _
	Yes
Does your home have a garage?	No
	Yes
Does your home have a parking space?	No
	Yes
How many floors are there?	
Do you and your household occupy only	No
part of the building you have ticked?	Yes As you look at the building from the street, where in the building do you live? Tick more than one box if necessary

Which floors do you live on? For example, ground floor, first floor.					
How many rooms are there in the building?	In the wh		Just for you and your household		That you share with other people
Living rooms					
Bedsitting rooms					
Bedrooms					
Bathrooms or shower rooms					
Toilets (separate to bathrooms)					
Kitchens					
Other rooms (please specify)					
Is there a separate room used for an overnight carer?	No 📗	Yes			
Where does this person normally live?					
	_				
				Postcode	
Do you use your home for business?	No	Yes			
Do you or your partner have a main home somewhere else?	No 📗	_			
If your main home is somewhere else in the UK or a	abroad tic	k Yes , even if you d	o not pay rent for it.		
What is the address?	\vdash				
				Postcode	
Do you or your partner pay rent on this home?	No 📗	Yes How muc	h? f		

Do you or your partner pay rent for your home? Tick Yes if you would pay rent but you already get Housing Benefit.	No Go to Part 12. Yes Answer the next question.	If you or your partner started
When did you or your partner start renting your home?	1 1	living at your new address after the start date of your tenancy you
When did you or your partner start to live at this address? If you have not yet started to live there, tell us when you expect to. You will then need to tell us when you actually start to live there.		must confirm this date in writing. We will not normally pay benefit until you are living at your new address.
Do you or your partner pay rent to the council?	No Answer the questions below. Yes Go to Part 12.	audress.
What is your landlord's full name and address?	GO to Part 12.	
By <i>landlord</i> we mean the person or organisation who owns the property you		Email
live in.	Postcode	Telephone
If your landlord has an agent, tell us their full name and address.		
By agent we mean the person or organisation you actually pay your rent to.		Email
	Postcode	Telephone
Are you, your partner, or any of your or your partner's children related to your landlord or agent, or to your landlord's partner or the agent's partner? Related includes related through marriage, even if	No Yes What is the relationship?	is my landlord's
the marriage has ended. Some examples are ex-wife, ex-husband, aunt, brother, daughter, father, grandson, grandmother, son-in-law or stepdaughter.	•	or agent's
If your landlord is a company, are you, your partner or any close relatives a director or employee of the company?	No Yes	
If your landlord is a trust, are you, your partner or any close relatives, a trustee or beneficiary of the trust?	No Yes	
If your landlord is a trust are any of your children, or your partner's children, a beneficiary of the trust?	No Yes	
Have you, or your partner, previously owned the property you are now renting?	No U	

What sort of tenancy do you have? For example, shorthold, assured, tied rent or something like this.	How long is the tenancy for?	/ / to / /		
Do you have a current tenancy agreement?	No Please ask us for a Landlord Rent Dec	claration		
	Yes You must send it with this form			
What is the property let as?	Furnished Who is responsible	for internal decoration? You Landlord		
Tick the box that applies.		e the furniture with you		
	Hardly any furniture at the end of the te	nancy? No Yes		
	Unfurnished			
How much rent are you or your partner charged	f every			
and how often? For example, every week, every fortnight, every four weeks or monthly.		We must see evidence of your rent and tenancy before we can decide how much		
Does anyone else share the rent with you and	No _	benefit you can get.		
your partner?	Yes Tell us the details below.	You should supply a current tenancy agreement		
Tell us their names and their relationship to you		or declaration/letter from your landlord.		
and your partner.		Please read the checklist in part 15 for other examples of what we will accept as proof of your rent.		
How much of the rent do they pay and how	f every	We can not pay benefit until you		
often? For example, every week, every fortnight, every		have provided proof of your rent		
four weeks or monthly. Has your rent changed in the last 12 months?	No T			
has your rent changed in the last 12 months?	Yes Send us proof of the date it changed an	d how much it changed		
When is the next rent increase due?	Jena us proof of the date it changed an	a now much te changea.		
Has your rent been registered as a fair rent by	No No			
a rent officer?	Yes Please send us the notice of registration	form RO5		
Do you have any weeks when you do not	No Thease send as the notice of registration	101111 1105.		
have to pay rent?	Yes How many in a year?			
Are you behind with your rent?	No			
	Yes By how many weeks?			

Part 11 About rent continued page 22

home? Tick the box that applies.	You or your partner Your landlord Someone else Tell	us who this is below		
What is the Council Tax reference number?				
Does your rent include money for the following? Meals	No Yes How much?	£	every	
	For which meals? Please tick.	Breakfast 🔲	Lunch 🔲 E	Evening meal
Water authority charges	No Yes How much?	f	every	
Heating	No Yes How much?	£	every	
Lighting	No Yes How much?	f	every	
Hot water	No Yes How much?	f	every	
Fuel for cooking	No Yes How much?	f	every	
Laundry facilities	No Yes How much?	f	every	
Laundry service	No Yes How much?	f	every	
Cleaning rooms or windows	No Yes How much?	£	every	

Gardening	No
	Yes How much? £ every
Garage or parking space	No
	Yes How much? £ every
	Do you have to rent the garage as No part of your tenancy agreement? Yes
Personal care and support	No
	Yes How much? £ every
Do you pay any service charges separate from	No
your rent, for example, for cleaning or lighting in shared areas, an alarm system, a warden, general	Yes How much? £ every
counselling or support, meals, or lift maintenance?	What for?
Are you living away from home at the moment?	No
	Yes Tell us about it below.
Why are you not living at home?	
When did you last live at home?	
When do you expect to go back home?	
What is the address of where you are living at	
the moment?	
	Postcode
Is any part of your home sublet?	No .
	Yes Who lives there now?

We must see evidence of your rent and tenancy before we can decide how much benefit you can get. Read the checklist at **Part 15** to see what you can use as evidence.

If you are ACTUALLY GETTING Income Support, Income-Based Jobseekers Allowance, Income-Related Employment and Support Allowance or Guaranteed Pension Credits PLEASE GO STRAIGHT TO PART 13.

We need to know if you or your partner have any bank accounts, savings, investments or property in the UK or abroad.

This includes cash, current accounts and savings accounts with a bank or building society, Post Office® accounts, Premium bonds, National Savings Certificates, and stocks and shares. We need to have details of ALL your accounts, even if you have no money in them. If you do not have room below please use a separate sheet.

Do you or your partner have any	of the	following	PLEASE USE A	SEPARATE SHEET IF YO	OU NEED TO		
Bank Accounts	Yes	No	Details	Bank Name:	Account No.	Amount	£
			Details	Bank Name:	Account No.	Amount	£
Building Society	Yes	No	Details	B/S Name:	Account No.	Amount	f
			Details	B/S Name:	Account No.	Amount	£
Post Office Accounts	Yes	No	Details	Type of account:		Amount	£
			Details	Type of Account:		Amount	£
Premium bonds		No				_	
		Yes	How many?			Total	£
Unit trusts, ISAs, PEPs, TESSAs or		No		_		_	
other investments		Yes	Details			Total	£
Income bonds or capital bonds		No		_		_	
		Yes	Details			Total	£
Money or property held in trust		No				_	
		Yes	Details			Total	f
Any other savings or investments	5	No					
		Yes	Details			Total	f
				Name of the company	the shares are held in	Numbe	r of shares held
Shares – approximate value		£					
Shares – approximate value		£					
Shares – approximate value		£					
					ents or property before were to see what you can u		

Yes Please give details

Disease) Trust?

Have you or your partner received a lump sum payment of a deferred State Pension?

- If you are a Council tenant, we will pay any Housing Benefit you are awarded into your rent account.
- If you are a Housing Association tenant and are awarded Housing Benefit, you can choose whether we pay this directly to you or your landlord. If we pay you direct, we will pay your Housing Benefit straight into a bank, building society, GIRO account or National Savings Bank account.
- If you are awarded Council Tax Support, we will pay this into your Council Tax account.
- If you are renting from a Private Landlord and are awarded Local Housing Allowance, in most circumstances we will pay you directly into your bank, building society, GIRO account or National Savings Bank account.
- If you do not currently have a bank, building society, GIRO account or National Savings Bank account do not delay in completing and returning this form and contact us for further information on opening a bank or building society account.

Payment direct into an account

We recommend that you get your money in this way because:

- it is safe and secure
- it is convenient you decide when and how much you want to withdraw
- using an account may help you to save
- from some accounts you could have regular bills paid (this could save you money but you will need to make sure that there is enough money in your account to pay the bills if not, you may be charged a fee), and
- you can get your money from many different places.

The account can be:

- in your name
- in the name of your partner (we use *partner* to mean
 - a person you are married to or a person you live with as if you are married to them, or
 - a civil partner or a person you live with as if you are civil partners)
- in both the names of yourself and your partner
- in the name of the person acting on your behalf, or
- in both the names of yourself and the person acting on your behalf.

Would you like your Housing Benefit paid straight into an account?	No Go to the next question. Yes Go to page 28.
If you are a Housing Association tenant would you like your Housing Benefit to be paid direct to your landlord?	No Go to page 28. Yes Go to page 28.

If you are renting from a Private Landlord and your claim is being assessed under the Local Housing Allowance scheme, we can only pay your landlord in certain circumstances. For more information go to page 27.

Under the Local Housing Allowance (LHA) scheme, we will usually pay benefit to you, the tenant. You must then pay the rent to your landlord yourself.

If you think that getting Local Housing Allowance payments will cause you serious problems. we may be able to pay your LHA to your landlord. We will need to decide if you are having or are likely to have problems managing your money and paying rent.

If you would like us to consider making payment to your landlord, please complete the section below and provide proof in support of your request.

Payment to Landlord Request	
If you, or your partner are having or likely to have problems managing your n	noney and paying rent, please tick all the boxes below that apply to you.
Reason for paying LHA to the landlord	Proof we need to see
I have, or my partner has, problems managing money because of learning difficulties.	Written proof from care workers, your Doctor, Social Services.
I have, or my partner has, a medical condition or mental health problem which makes it difficult to manage money.	Written proof from care workers, your Doctor, Social Services.
I have, or my partner has, serious difficulties reading and writing.	Written proof from support groups.
I have, or my partner has, difficulty speaking and understanding English.	Written proof from support groups.
I am, or my partner is, dealing with an addiction (e.g. drugs, alcohol, gambling).	Written proof from support groups, your Doctor, Social Services, hospital.
I am, or my partner is, escaping from domestic violence.	Written proof from support groups, Social Services.
I have, or my partner has, severe debt problems.	Court Orders, CCJs, proof from debt advisors, solicitors, creditors.
I am, or my partner is, an undischarged bankrupt.	Copy of the Court Order.
I am, or my partner is, unable to open a bank account.	Letter from Bank or money advisors.
I have, or my partner has, a history of rent arrears or homelessness due to rent arrears.	Proof from support groups, homeless charities, Local Authorities.
Other reason (please tell us about this below)	

C	USTOMER – Payment into an Account		LANDLORD – Payment into an Account
	What name or names is the account in?		What name or names is the account in?
	Please tick one box only to say what type of account you want your money paid into. Then fill in the details of the account.		Please tick one box only to say what type of account you want your money paid into. Then fill in the details of the account.
	Bank or building society cheque account or bank deposit account – not a mortgage account	F	Bank or building society cheque account or bank deposit accoun not a mortgage account
	Name and address of bank or building society		Name and address of bank or building society
	Sort code		Sort code
	Account number		Account number
	Type of account – for example, a deposit or current account		Type of account – for example, a deposit or current account
	Building society savings account – not a cheque or mortgage account	E	Building society savings account – not a cheque or mortgage acco
	Name and address of building society		Name and address of building society
	Sort code		Sort code
	Account number		Account number
	Roll number		Roll number
	GIRO account	E	GIRO account
	Account number		Account number
	National Savings Bank investment account – not an ordinary account		National Savings Bank investment account – not an ordinary accou
	Account number		Account number

Please use this space to tell us anything else you think we should know about. Use a separate sheet of paper and attach it this form if you need to.

			ny sepa			
paper	with tl	nis form	, tell us	how	many	-

I am enclosing a filled-in *Paying benefit to* your landlord form.

I will send you a filled-in *Paying benefit to* your landlord form later.





	- 1
	- 1
	- 1

Please tick to say what evidence you are sending with this form. We must see **original documents**, not copies.

Please do not send valuable items through the post. If you can, bring them into our reception. We will take the details we need and give you the documents back straight away. If you cannot get into the office, phone us for more advice.

If you do not provide all the evidence we need, we might not be able to pay you any benefit. We need the same evidence for your partner, if you have one.

If you cannot send the evidence we need at the moment, send the form back to us now and send the evidence later. We can start to process your claim, but will not be able to pay you any benefit until we have all the evidence.

• Evidence of identity

Such as a birth certificate, marriage certificate, passport, National Insurance number card, medical card, driving licence, UK residence permit, EEC identity card or recent gas or electricity bill. We may need to see several of these documents for each person.

Evidence of your address

Such as a recent gas or electricity bill or a TV licence.

Evidence of National Insurance number

Such as a National Insurance number card, payslips or letters from the DWP or tax office.

Evidence of capital, savings and investments

Such as all your bank, building society or post office books, full bank statements, or certificates for premium bonds, National Savings Certificates, ISAs, stocks, shares and unit trusts. We need to see evidence of any interest or dividends you, or any other adults in your household get on investments and savings. The evidence you send must show details for at least the last two months.

Evidence of earnings

We also need this for any other adults living in your home.

This means your last five payslips if you are paid every week, your last three payslips if you are paid every two weeks, or your last two payslips if you are paid every month. We can provide a proof of earnings slip if you do not have these payslips. If you or your partner are self-employed, we need to see your accounts for the last financial year or, if you have been trading for less than six months, a summary of your trading records so far.

Evidence of other income

We also need this for any other adults living in your home.

Such as pension slips from a former employer or a letter from the court showing how much maintenance you are getting. We need to see evidence of any money people pay you for board and lodgings.

Evidence of benefits, allowances, Tax Credits or pensions

We also need this for any other adults living in your home.

Such as current award notices or letters from the DWP or HM Revenue and Customs confirming how much you get. If you do not have evidence, let us know straight away.

• Evidence of private rent and tenancy

Such as a rent book, rent receipts, a recent tenancy agreement or a letter from your landlord. This must show your full name and address, your landlord's full name and address, the tenancy start date, the full rent charged and a breakdown of any services included in the rent.

• Evidence of other money paid out

Such as letters about student grants or maintenance agreements, receipts from registered child carers, or evidence of any payment into a private or employer's pension.

Make sure you read and sign the declaration on page 32.

Part 16 Backdating page 31

We can usually award benefit from the Monday after the day you notify us of your intention to make a claim – as long as we receive your completed claim form within one month of the date of issue. Sometimes we can pay benefit from an earlier date if you have a good reason for not claiming earlier. If you want us to consider paying your benefit from an earlier date, tell us when you want benefit from and why you did not claim earlier. If your request is successful, we will usually pay your claim from the Monday after this date.

You should provide any supporting proof that you think will help with your request. e.g. letter from doctor or hospital.

Date you want to claim benefit from

For this earlier period, were your circumstances the same as on this form?

Tell us why you did not notify us of your intention to make a claim, or submit an application form earlier.

	/	/	
No Yes	If no, separ	please g ate piece	ive us details of how your circumstances were different. Please use a e of paper to do this

Even if someone else has filled this form in you must sign this declaration if you can. If you have a partner, they should also sign this declaration. This will allow us to process your claim more quickly.

Please read this declaration carefully before you sign and date it.

- I declare that the information I have given on this form is correct and complete. Where I have provided information about other people on this form, I have explained to them that I have done this, explained to them what you will use their information for and obtained their consent to those uses. By signing this form, I am confirming that I have done this.
- I understand that if I give information that is incorrect or incomplete, or do not tell your council's Benefit Service about a change in circumstances, you may take action against me. This may include court action.
- I agree that you will use the information I have provided to process my claim for Housing Benefit and/or Council Tax Support. You may share information with the Council Tax Office, the Housing Department and other relevant Welfare Agencies, including Registered Social Landlords, for the purpose of dealing with my claim more effectively, unless I specifically notify you in writing that I do not agree to you sharing information in this way.
- I understand that you may use any information I have provided in connection with this and any other claim for DWP benefits, Local Authority benefits or Tax Credits that I have made or may make. You may use the information that I have provided to contact me about other benefits and you may give some information to other organisations, such as government departments, local authorities, Supporting People and private-sector companies such as banks and organisations that may lend me money, if the law allows this.
- I understand that the information I have stated on this claim form will be used to assess my entitlement to Council Benefits. I accept that, if there are any changes in my circumstances or the circumstances of anyone who lives in my household, then I must report this immediately in writing to your council's Benefit Service. If I delay or fail to tell you about a change in circumstances then I may lose money, have to pay back benefit, and may be prosecuted.
- I confirm I have read the guidance notes that accompany this claim form which outline the postal address of the designated office for correspondence and how I can obtain the relevant forms to report all future changes.
- I understand the information on this claim form may be supplied to external credit reference agencies, and where appropriate the Investigation Team to prevent and detect benefit fraud.

Signature of the person claiming			Partner's signature				
Date	/ /		Date	1	/		
If this form has been filled	If this form has been filled in by someone other than the person claiming						
Please tell us why you are	Please tell us why you are filling in this form for the person claiming.						
			ssible, I have confirmed wit I have written on this forr				
Name of the person who filled in the form							
Signature							
Relationship to the person claiming							
Date		/ /					

Part 18 What to do next page 33

You should now send this form to us without delay, together with any documents needed for your claim.

Please send this form and the documents to the designated office as stated in the accompanying 'Notes for filling in the claim form'.

DO NOT SEND VALUABLE ITEMS THROUGH THE POST.

You should bring these to our reception point and we will photocopy them and give them straight back.

If you are going to send evidence or a filled in 'Paying benefit to your landlord' form at a later date, send these to us at the address written in the enclosed 'Notes for filling in the claim form'.

The NOTES contain all our contact details.



Sharing information with your landlord

Sharing information with your landlord could help us deal with your claim more quickly and reduce the risk of you falling behind with your rent because of your claim being delayed.

We may need to confirm information with your landlord before we can make a decision on your claim, for example, the start date of your tenancy. In these circumstances, we can contact your landlord without your permission.

Under the Data Protection Act 1998 we need your permission to discuss anything else.

We will only share information with your landlord if you give us permission to do so by signing this form.

If you give us permission, we would be able to tell vour landlord whether:

- you have claimed Housing Benefit, or
- we have made a decision on your claim, or
- we need more information to make a decision on your claim, and what that information may be.

We will not give your landlord any specific information about:

- your personal or household circumstances, or
- your financial circumstances.

You can withdraw your permission at any time.

It will not affect your claim if you do not give us permission to discuss your claim with your landlord.

If you want to give us permission to discuss your claim with your landlord, please sign below.

I give my local council permission to share information about the progress of my Housing Benefit claim with my landlord or their representative.

Date

Signature	Address	
Full name		
(in CAPITAL LETTERS)		Postcode

If you want us to pay your benefit straight to your landlord, you must sign this declaration. PLEASE SEE PART 13 FOR GUIDANCE ON THIS.

Your declaration

Please pay my Housing Benefit direct to my landlord.

- I understand that I must always tell you about any change in my circumstances straight away, in writing.
- I understand that if I do not tell you about any change of circumstances and you pay me too much benefit because of this, I may have to pay back the extra benefit.
- I understand that I may be prosecuted if I do not tell you about any change of circumstances.

/

Your landlord's declaration

I agree to accept Housing Benefit payments for the tenant named in this form.

I understand that by law:

- I must tell you straight away if I find out about any change in the tenant's circumstances
- you can stop paying benefit to me if I do not tell you about any change of circumstances
- I can be prosecuted if I accept Housing Benefit which I know I am not entitled to, and
- if you pay me too much Housing Benefit for any tenant, I may have to repay it. You can take the amount of overpaid benefit from the benefit I get for any other tenants. This will not affect their rent.

Signature	Date	/	/	
Email address				

Questionnaire HBCTS1 tear-off 3

Under The Equalities Act 2010 we have a responsibility to gather details of our clients' backgrounds. This information is used to help us with our equal opportunities policies.

This information is confidential and will be used to improve access to our services and help provide equal opportunities for everyone.

The completion of this survey is voluntary.

A Please indicate which background you feel you bel	long to:
Asian	Black Chinese
Bangladeshi	African Any Chinese background
Indian	Caribbean
Pakistani	Other black Please specify
Kashmiri	background
Other Asian Please specify background	
Mixed ethnic background	White Any other ethnic background
Asian and white	Any white background Any other ethnic Please specify
Black African and white	background
Black Caribbean and white	
Other mixed ethnic background	
Please indicate your nationality:	
British or mixed British	Any other Please specify
Scottish	nationality
English	
Welsh	
Irish	





