# South Lakeland Private Landlord Directory

Information on local private landlords and letting agents.

# Directory table key

### Landlord or Letting Agent Details

Name, address and telephone number of a local landlord or letting agent.

#### LD- Landlord's Discretion

Landlord/letting agents discretion, meaning they may decide not to ask for the usual deposits, admin fees, pets rules etc.

### LHA- Local Housing Allowance

The landlord/letting agent may consider tenants claiming Housing Benefit / UC (Housing costs) (LHA).

#### REF

References are required.

#### Guarantor

The landlord/letting agent requires details of a guarantor who will promise to pay your rent if you don't pay it.

#### Credit Check

Landlords/letting agents will use a company of their choosing to run a credit check on you, they may charge you for this and the cost is not refundable.

You should always ask for a receipt and copy of the information received from the company supplying the credit check.

## Deposit Required

Deposits are required by the landlord/letting agent. The deposit will be kept until your lease expires. It may also be kept if any damage has occurred to the property or building during your stay, this may include the cost of redecorating (check what the deposit covers and ask for a paper copy and a receipt).

Note for tenancies that started after April 2007, it will be illegal for a landlord to take a deposit other than one which complies with the terms of a Government approved scheme.

### Age Limit

This landlord/letting agent may take your age into consideration before offering a tenancy.

#### Pets

The landlord may take into consideration that you have pets before offering you a tenancy.

#### Contact us

Should you require any further assistance, please do not hesitate to contact our Homelessness Team on 01539 793199.

Please be advised that this information is for guidance only and Westmorland and Furness Council, as a local authority, is unable to make any recommendation regarding properties or housing providers.

# Kendal and surrounding areas

Landlords/Lettings Agents	LD	LHA	REF	Guarantor	Credit check	Deposit required	Age limit	Pets
Black Tree Properties Telephone: 07823320621 Email: info@blacktreeprop erties.co.uk	Yes	LD	LD	LD	LD	Yes	N/A	Yes
Carter Jonas 52, Kirkland, Kendal LA9 5AD Telephone: 01539 313037 Email: kendal@carterjonas .co.uk	N/A	LD	Yes	LD	Yes	Yes	N/A	Yes
Jacksons 3 Victoria St, Windermere LA23 1AD Telephone: 01539 44550 Email: info@letbyjacksons. co.uk	N/A	LD	Yes	LD	Yes	Yes	N/A	Yes

Landlords/Lettings Agents	LD	LHA	REF	Guarantor	Credit check	Deposit required	Age limit	Pets
Davis & Bowring Lane House, Kendal Rd Kirkby Lonsdale LA6 2HH Telephone: 015242 74445 Email: sales@davis-bowring.co.uk	N/A	LD	Yes	LD	Yes	Yes	N/A	Yes
Edwin Thompson 97 Stricklandgate Kendal LA9 4RA Telephone: 01539 769790 Email: Kendal@edwin- thompson.co.uk	N/A	LD	Yes	LD	Yes	Yes	N/A	Yes
H&H Land & Estates Kendal 48 Branthwaite Brow, Kendal LA9 4TX Telephone: 01539 721375 Email: kendal@hhlandestates.co.uk	N/A	LD	Yes	LD	Yes	Yes	N/A	Yes
Hackney & Leigh 100 Stricklandgate Kendal LA9 4PU Telephone: 01539 729711 Email: kendalsales@hackn ey-leigh.co.uk	N/A	LD	Yes	LD	Yes	Yes	N/A	Yes
Keys Letting Centre 30 Queen St Ulverston LA12 7AF Telephone: 01229 582891 Email: ulverston@keysletti ngcentre.co.uk	N/A	LD	Yes	LD	Yes	Yes	N/A	Yes

Landlords/Lettings Agents	LD	LHA	REF	Guarantor	Credit check	Deposit required	Age limit	Pets
Lake District Estates Maudlands, 13 Maude St Kendal LA9 4QD Email: enquiries@lakedistri ctestates.co.uk Telephone: 01539 721626	N/A	LD	Yes	LD	Yes	Yes	N/A	Yes
Matthews Benjamin Ellerthwaite Sq., Windermere, LA23 1DU Telephone: 015394 47717 Email: lettings@matthewsb enjamin.co.uk	N/A	LD	Yes	LD	Yes	Yes	N/A	Yes
Milne Moser 100 Highgate Kendal Cumbria LA9 4HE Telephone: 01539 725582 Email: lettings@milnemose r.co.uk	N/A	LD	Yes	LD	Yes	Yes	N/A	Yes
Poole Townsend 2 Market Place Kendal LA9 4TN Telephone: 01539 734455 Email: lettings@pooletown send.co.uk	N/A	LD	Yes	LD	Yes	Yes	N/A	Yes
Thomson Hayton Winkley 112 Stricklandgate, Kendal, Cumbria, LA9 4PU Telephone: 01539 815707 Email: lettings@thwestatea gents.co.uk	N/A	LD	Yes	LD	Yes	Yes	N/A	Yes

Landlords/Lettings Agents	LD	LHA	REF	Guarantor	Credit check	Deposit required	Age limit	Pets
Turner Scott Lettings 35 Finkle St, Kendal LA9 4AB Telephone: 01539 736999 Email: lettings@turnerscott .co.uk	N/A	LD	Yes	LD	Yes	Yes	N/A	Yes
Waterhouse Estates Park Rd, Milnthorpe LA7 7AD Telephone: 01524 760048 Email: info@waterhousees tates.co.uk	N/A	LD	Yes	LD	Yes	Yes	N/A	Yes

# Ulverston and the surrounding areas

Landlords/Lettings Agents	LD	LHA	REF	Guarantor	Credit check	Deposit required	Age limit	Pets
Corrie and Co 14 King Street, Ulverston Cumbria LA12 7DZ Telephone: 01229 525333 or 01229 870022 Email: lettings@corrieandc o.co.uk	N/A	LD	Yes	LD	Yes	Yes	N/A	Yes
Farrell Heyworth 76 Cavendish Street, Barrow LA14 1PZ Telephone: 01229 839090 Email: barrow@farrellheyworth.co.uk	N/A	LD	Yes	LD	Yes	Yes	N/A	LD

Landlords/Lettings Agents	LD	LHA	REF	Guarantor	Credit check	Deposit required	Age limit	Pets
Home & Finance 14 New Market St, Ulverston LA12 7LN Telephone: 01229 583691 Email: liz@homeandfinanc e.org.uk	N/A	LD	Yes	LD	Yes	Yes	N/A	Yes
Keys Letting Centre 30 Queen Street Ulverston LA12 7AF Telephone: 01229 582891 Email: ulverston@keysletti ngcentre.co.uk	N/A	LD	Yes	LD	Yes	Yes	N/A	Yes
UAM Property Land & Estate Agents County Square, Ulverston Cumbria LA127AB Telephone: 01229 582014 Email: property@ulverston auctionmart.co.uk	N/A	LD	Yes	LD	Yes	Yes	N/A	Yes
PC Lettings 89 Duke Street Barrow-in-Furness, LA14 1RH Telephone: 01229 831111 Email: info@pclettings.com	N/A	LD	Yes	LD	Yes	Yes	N/A	Yes
Poole Townsend 1, County Square, Ulverston. LA12 7LZ Telephone: 01229 588111 Email: enquiries@pooletow nsend.co.uk	N/A	LD	Yes	LD	Yes	Yes	N/A	Yes

Landlords/Lettings Agents	LD	LHA	REF	Guarantor	Credit check	Deposit required	Age limit	Pets
Ross Estate Agencies 25 King Street Ulverston LA12 7DZ Telephone: 01229 582889 Email: rentals@rossestate agencies.co.uk	N/A	LD	Yes	LD	Yes	Yes	N/A	Yes
South Lakes Lettings 54 Market Street Dalton-In-Furness LA15 8AA Telephone: 01229 343081 Email: info@southlakesletti ngs.co.uk	N/A	LD	Yes	LD	Yes	Yes	N/A	Yes

# Mental health and well being

### Crisis Resolution and Home Treatment Team

For people (any age) experiencing acute mental health distress, and their carers.

Kendal Telephone: <u>01539 715013</u>

Ulverston Telephone: 0800 953 0110

### Mindline Cumbria

For mental health information, guidance and support.

Telephone: <u>0300 561 0000</u>

### Samaritans

Telephone: <u>116 123</u>

### Domestic abuse services

If you are at immediate risk of harm call 999

### Victim Support

If you feel you are trapped in an abusive relationship.

This service can support anyone over a number of crimes, including abuse

Telephone: 0300 303 0157

24-hour national helpline Telephone: 0808 1689 111

### Springfield Support Refuge accommodation

Stricklandgate House, 92, Stricklandgate, Kendal LA9 4PU

Telephone: <u>08081757070</u>

Website: https://springfieldsupport.org/

### Bridgeway Sexual Assault Support Service

Telephone: <u>0808 118 6432</u>

Email: info@thebridgeway.org.uk

Website: https://www.thebridgeway.org.uk/

# Drug and alcohol recovery accommodation and advice

#### The Well Communities

They provide supported housing and day hab options as well as behavioural change programmes.

Kendal Hub Telephone: <u>01539 75906</u>
Barrow Hub Telephone: <u>01229 829832</u>
Carlisle Hub Telephone: <u>01228 217215</u>

Email: info@thewell.co.uk

### Humankind/Recovery Steps Cumbria

Telephone: 01900 512300

Email: referrals@recoverystepscumbria.org.uk

### Bereavement

### Cruse Bereavement Support

Telephone: <u>0808 808 1677</u> Website: <u>www.cruse.org.uk</u>

# **Supported Accommodation**

### South Lakes Foyer (Kendal)

Self-contained flats for young people 18-25.

Telephone: <u>01539 741002</u>

### Project John (Barrow)

Accommodation for young people 16-25.

Telephone: <u>01229 832127</u>

### Fairoak Housing Association

Accommodation for people assessed as having learning and other disabilities.

Telephone: <u>01539 720082</u>

### Richmond Fellowship, Bakery Court (Ulverston)

Supported accommodation with 18+ with mental health conditions.

Telephone: <u>0330 008 3892</u>

### Sanctuary Housing (Wyngarth Court, Lancaster)

Supported housing for people with mental health needs.

Telephone: 01524 388201

### Other support services

### Rawthey Project CIC

Peer mentoring, recovery and other support available for in particular (without limitation) the armed forces, emergency services and NHS communities.

Website: www.rawthey.org

## Advice and support for veterans and ex-forces

### Veterans' Gateway

First point of contact for veterans and their loved ones. Help with housing, mental well-being, finances and more.

Telephone: 0808 8021212

Text: 81212

Website: https://www.gov.uk/government/collections/find-support-for-veterans-and-their-

**families** 

### OpFortitude (Riverside)

Supported Housing for Armed Forces veterans that are homeless or at risk of homelessness.

Telephone: <u>0800 9520774</u>

Website: https://opfortitude.my.site.com/webforms/s/referralform

### Royal British Legion Crisis Grants

Grants for Armed Forces veterans, including accommodation costs for rough sleepers.

Telephone: <u>0808 802 8080</u> Email: info@britishlegion.org.uk

#### **OPNova**

Support for veterans in contact with the justice system, enabling them to access the services they need.

Telephone: <u>0800 917 7299</u>

Email: opnova@forcesemployment.org.uk

### Op COURAGE

Specialist mental health and well-being service for veterans delivered by the NHS.

Telephone: 0300 373 3332

Email: OpCourageNORTH@cntw.nhs.uk

Website: https://www.leedsandyorkpft.nhs.uk/our-services/op-courage-veterans-

%20mental-health-wellbeing-service/

### Rent arrears and debt advice

#### **Business Debt Line**

Telephone: 0800 1976026

Website: www.businessdebtline.org

### Money Carer

Money service for vulnerable adults. Website: <a href="https://www.moneycarer.org.uk">www.moneycarer.org.uk</a>

Telephone: <u>0800 083 0626</u> Email: <u>info@moneycarer.org.uk</u>

### Food banks

These operate on a referral-only basis, you cannot self-refer. Homelessness teams, Job Centre, Citizens Advice Bureau and Westmorland and Furness Council teams are able to refer in amongst others.

### Kings Food Bank, Kendal

Open midday to 3pm Tuesdays, Wednesdays, and Fridays.

Telephone: 07534 609179

### Milnthorpe Area Food Bank

Telephone: <u>07582 166564</u>

### Ulverston Area Food Bank (linked to Barrow Food Bank)

Open 11 to 1pm Mondays and Thursdays.

Telephone: <u>01229 343410</u>

### Applying for council accommodation

Westmorland and Furness Council Housing Service is part of the Cumbria Choice, Choice-Based Lettings Scheme. Cumbria Choice is where all the main social housing providers in Cumbria now advertise their vacant properties.

You have to register to take part in the scheme and you can do this online at <a href="https://www.cumbriachoice.org.uk/">https://www.cumbriachoice.org.uk/</a>. Once registered, you will be able to complete an application form online via the Cumbria Choice website.

If you have difficulties completing the form online, contact us on <u>0300 303 8540</u> or email <u>customerservices@southlakeshousing.co.uk</u>

Once your application has been accepted, you will receive confirmation from the housing provider you apply to, which will detail the band you have been placed in based on your housing need.

As soon as you are registered on the Cumbria Choice Scheme you will be able to view adverts giving details of all our vacant properties (as well as other vacant properties in Cumbria).

You are then given the option to express an interest (called 'bidding') for the properties you would like to be considered for. To do this you will need your registration reference number, which is provided in your confirmation notice and your memorable date, which is set initially as the main applicants date of birth (for security reasons, you will be asked to change this when you first log in).

You can view properties each week by visiting the website at www.cumbriachoice.org.uk

You can express an interest ('bid') on a property by visiting the website at <a href="https://www.cumbriachoice.org.uk">www.cumbriachoice.org.uk</a>

If you would like any further information on the scheme or wish to discuss an application you already have registered, please call into the Housing Department or call South Lakes Housing on <u>0300 303 8540</u> or email <u>customerservices@southlakeshousing.co.uk</u>. If you have chosen a different CBL partner to manage your application please contact them directly.

# Other useful property contacts:

https://www.zoopla.co.uk/to-rent/houses/penrith/

https://www.rightmove.co.uk/property-to-rent/Penrith.html

https://www.spareroom.co.uk/

https://app.dssmove.co.uk/

https://www.primelocation.com/

https://www.onthemarket.com/

https://www.gumtree.com/

https://www.openrent.co.uk/